

Im writing to let you know of my support that certified (RID or NAD IV/V) sign language interpreters are used to perform VRS calls. I have experienced many calls with VRS and being an Interpreter so much is lost in translation and when I ask for credentials of the interpreter I learn they are not certified at all. No other profession allows for this. Why is it allowed to happen for persons who are Deaf. If what we dont know, doesnt hurt us. Im letting you know that communication is an exchange and you need to know that unskilled or unqualified interpreters does hurt us if it affects the truth to any message going to the deaf person or going to the hearing person. Deaf consumers can only be guaranteed minimum standards of communication access by knowing these standards are in place and adopted by the FCC. Thank you.